



AI Agent Demo Notes

TRACKING UPDATES

GW-111111 and GW-222222

Try one of these order numbers to get a tracking update!

START A RETURN

GW-333333 and GW-444444

Try one of these order numbers to request a return.

CHECK EXISTING RETURN

GW-777777 and GW-888888

Try one of these order numbers to check an existing return.

About the demo

The AI Agent demo uses a fictional brand, **GlowWell Beauty**, to demonstrate the powerful capabilities of AI in Gnatta. You may find that your chat triggers an 'escalation' - this can happen for a variety of reasons but is most often due to an incorrect order number, or because you've asked to speak to a human agent.

Be sure to use natural language as you interact with the Agent - we welcome all feedback on functionality and experience!